

# INSETA SCARCE AND CRITICAL OCCUPATIONS LIST



Working together for a skilled tomorrow

**NOTE: INSETA will support any programmes that leads to these occupational qualifications below.**

## Terms and Conditions apply

All Companies nationally may apply for programmes linked to the National Priority Occupational List below, however, and only companies within the specified provinces below may also apply for programmes linked to those critical occupations in demand listed in that province below.

National List	KwaZulu Natal	Western Cape	Eastern Cape
To be used by all Provinces	These lists are only to be used in their respective provinces		
<ul style="list-style-type: none"> <li>• Insurance Agent</li> <li>• Insurance Broker</li> <li>• Actuary</li> <li>• Data Analyst</li> <li>• Insurance Loss Adjustor</li> <li>• Financial Investment Advisor</li> <li>• Fraud Examiner</li> <li>• Developer Programmer</li> <li>• ICT Security Specialist</li> <li>• Organisational Risk Manager</li> </ul>	<ul style="list-style-type: none"> <li>• Paraplanner</li> <li>• Compliance officer</li> <li>• Digital loss adjustor</li> <li>• Financial advisor</li> <li>• Financial planner</li> <li>• Broker consultant</li> <li>• Business development manager</li> <li>• Product developer</li> </ul>	<ul style="list-style-type: none"> <li>• Sales Manager</li> <li>• Broker Manager</li> <li>• Client service manager</li> <li>• Financial advisor</li> <li>• Internal audit specialist</li> <li>• Due diligence financial specialist</li> <li>• Financial Actuary</li> <li>• Chief Information officer</li> </ul>	<ul style="list-style-type: none"> <li>• Skills Development Facilitator</li> <li>• Consumer Education Officer</li> <li>• Software Developer</li> <li>• IT Technician</li> <li>• Internal Auditor</li> <li>• Compliance officer</li> <li>• Legal Advisor</li> <li>• Underwriter</li> <li>• Sales &amp; Marketing Manager</li> <li>• Claims Manager</li> <li>• Data Integrity Manager</li> <li>• Accountant</li> <li>• Business Manager</li> <li>• Risk Manager</li> </ul>

*Based on organisational needs analysis, and research conducted in 2019, the following critical behavioural skills needs will also be funded by INSETA*

<b>Behavioural Skills Needs 2019/20</b>	
<b>Critical Thinking</b>	<b>Decisiveness</b>
<b>Problem Solving</b>	<b>Data Analytics</b>
<b>Systems Thinking</b>	<b>Digital Literacy</b>
<b>Cognitive Thinking</b>	<b>Creativity</b>
<b>Design Thinking</b>	<b>Adaptability</b>
<b>Adaptive Thinking</b>	<b>Innovation</b>
<b>Emotional Intelligence</b>	<b>Communication</b>
<b>Collaborative approaches</b>	